

## **User Experience Librarian**

Application review will begin July 27, 2018 and continue until the position is filled.

The Florida Institute of Technology seeks a highly motivated and service-oriented individual to join the [Evans Library](#) as a **User Experience Librarian**. The **User Experience Librarian** provides front-line service at the iDesk focusing on exceptionally attentive service, research and assignment help and technology instruction to students, faculty and staff in a welcoming, helpful environment. This is a **full-time faculty** position with scheduled hours Sunday-Thursday 12-9 p.m.

### **Characteristic Duties and Responsibilities:**

- Provides excellent user experience at the iDesk through hands-on individualized assistance with instruction, research and technology ensuring seamless access to all Library resources.
- Works side-by-side with the iDesk team to support student learning, academic programs, faculty teaching and research, and the objectives of Florida Tech.
- Manages dynamic course reserve shelves to maximize student access to curriculum-specific resources.
- Cultivates and curates Open Education Resources (OER) as an alternative to print textbooks for dissemination and use campus wide.
- Acts as iDesk liaison to the Digital Scholarship Lab (DSL) assisting students with 3D printing, modeling software, HTML, UX design and other technology-related services.
- Manages the iDesk technology lending program through additions and deletions to the collection as well as overseeing overdue and damaged technology lending items.
- Supervises and coaches student employees at the iDesk to provide optimal patron experience and satisfaction.
- Keeps current with relevant and emerging library and scholarly research trends and practices.
- Represents Florida Tech as needed at regional and national conferences and meetings.
- Serves on Library and university committees.

### **Experience and Education:**

#### **Required Qualifications:**

- ALA-accredited Master's degree in Library and Information Science.
- Ability to assist university community members in a dynamic information and research environment answering a myriad of questions and engaging with users face-to-face.
- Proficiency in and ability to teach advanced and targeted search techniques.
- Demonstrated experience with technology, maker equipment, digital fabrication and IT troubleshooting.
- Excellent customer service skills and commitment to core tenets of librarianship.
- Professional communication skills, verbal and written, as a faculty representative of the Library.
- Ability to collaborate and innovate as a team member within the Library and across campus.

### **About Florida Institute of Technology**

Founded at the dawn of the Space Race in 1958, Florida Tech is the only independent, technological university in the Southeast. PayScale.com ranks graduates' mid-career median Salaries among the nation's best. The university is a Tier 1 Best National University in *U.S. News & World Report* and is one of just nine schools in Florida lauded by the *Fiske Guide to Colleges*. *Times Higher Education* has ranked Florida Tech one of the top 20 small universities in the world and named it one of the top universities in the United States. Florida Tech offers undergraduate, master's and doctoral programs. Fields of study include engineering, science, aeronautics, business, mathematics, cybersecurity, psychology, humanities, communication and education. Find additional information at [www.fit.edu](http://www.fit.edu).

### **About the Evans Library**

The mission of Florida Tech Libraries is to enable our students and faculty to positively influence the society in which they live by creating an exceptional learning and discovery environment. The Libraries will enhance their support by creating and sustaining an intuitive and trusted information environment in a culturally and technologically superior setting. Florida Tech Libraries are committed to developing innovative services, programs, spaces, strategies, and systems that promote discovery, dialogue, learning, and the nourishment of the human spirit.

### **Application Procedures**

To apply for this position, send (1) a detailed cover letter addressing how your experience matches the qualifications, (2) a curriculum vitae, and (3) names and contact information, including email, mail, and phone number, of at least three references to Angela Taylor, Director, Enabling Infrastructure ([libadmin@fit.edu](mailto:libadmin@fit.edu)).