

User Experience Librarian

Application review will begin May 1, 2018 and continue until the position is filled.

The Florida Institute of Technology seeks a highly motivated and service-oriented individual to join the Evans Library as a **User Experience Librarian**. This is a **full-time faculty** position reporting to the **Assistant Dean, User Experience**. The **User Experience Librarian** provides leadership, innovation, and a model of service for the front-line iDesk team focusing primarily on exceptionally attentive service and the accurate dissemination of information to students, faculty and staff in a creative, fun and welcoming environment.

Characteristic Duties and Responsibilities:

- Provides leadership for the staff and student employees at the iDesk, developing and implementing strategic initiatives to provide excellent user experience through hands-on individualized assistance with instruction, research and lending.
- Supervises, engages, inspires, and works side-by-side with the iDesk team to support student learning, academic programs, faculty teaching and research, and the objectives of Florida Tech.
- Leads efforts to ensure seamless access to Library resources and services at every Library touch point, providing full-service, technologically-rich assistance for students, faculty, staff, and the community.
- Supports innovative outreach and promotion for Library events, workshops and instruction to highlight the enriching experiences available to the Florida Tech community through the Library.
- Works closely with the Assistant Dean, User Experience to assess and enhance service quality, including development of metrics and analysis of data.
- Manages the administration of the iDesk through supervising, scheduling, training, mentoring and evaluating iDesk staff.
- Keeps current with relevant and emerging library and scholarly research trends and practices in higher education, public services and user experience.
- Represents Florida Tech as needed at regional and national conferences and meetings.
- Serves on Library and university committees.

Experience and Education:

Required Qualifications:

- ALA-accredited Master's degree in Library and Information Science
- Minimum two years of library leadership experience
- Demonstrated success in leading a team and managing change in a dynamic information environment.
- Awareness of current trends and best practices in user experience, public services, outreach and/or event planning.

- Excellent organizational skills and demonstrated ability to solve problems and manage complex workflows, strong commitment to working collaboratively across departments, and excellent oral and written communications skills.

Desired Qualifications:

- Subject experience in an engineering or science field as an undergraduate or demonstrated equivalent.

About Florida Institute of Technology

Founded at the dawn of the Space Race in 1958, Florida Tech is the only independent, technological university in the Southeast. PayScale.com ranks graduates' mid-career median Salaries among the nation's best. The university is a Tier 1 Best National University in *U.S. News & World Report* and is one of just nine schools in Florida lauded by the *Fiske Guide to Colleges*. *Times Higher Education* has ranked Florida Tech one of the top 20 small universities in the world and named it one of the top universities in the United States. Florida Tech offers undergraduate, master's and doctoral programs. Fields of study include engineering, science, aeronautics, business, mathematics, cybersecurity, psychology, humanities, communication and education. Find additional information at www.fit.edu.

About the Evans Library

The mission of Florida Tech Libraries is to enable our students and faculty to positively influence the society in which they live by creating an exceptional learning and discovery environment. The Libraries will enhance their support by creating and sustaining an intuitive and trusted information environment in a culturally and technologically superior setting. Florida Tech Libraries are committed to developing innovative services, programs, spaces, strategies, and systems that promote discovery, dialogue, learning, and the nourishment of the human spirit.

Application Procedures

Consideration of candidates will begin May 1, 2018 and will continue until the position is filled.

Ideally, candidates should be prepared to begin on August 1, 2018.

To apply for this position, send (1) a detailed cover letter addressing how your experience matches the qualifications, (2) a curriculum vitae, and (3) names and contact information, including email, mail, and phone number, of at least three references to Angela Taylor, Director, Enabling Infrastructure (libadmin@fit.edu).